**PRIVACY POLICY**

This is the website of the American Real Estate & Urban Economics Association (AREUEA). AREUEA respects your privacy.

We use "cookies" on this web site for limited purposes. "Cookies" are a common technique used to track a specific identifiable user's activity on-line. The only cookies currently used on this web site are on the member login page and are only used to track a user's login information for security purposes.

You may choose to provide us with personal information if, for example, you choose to purchase educational materials, send us questions through e-mail, request membership information, register for an event or conference, or participate in our on-line activities.

If you provide us with your postal or e-mail address or telephone number, this information will only be used to:

- Provide you with the publications or information requested;
- Clarify your order or request;
- Provide you with related information.

When you fill out our on-line forms, they are returned to us via electronic mail. Your responses are not encrypted. We cannot guarantee the security of information sent via electronic mail. Minor children should always obtain parental consent before releasing personal information to any website.

In addition to information voluntarily provided by you, we collect statistical information about our users in aggregate. We perform analyses on our web server's log files to identify, among other things:

- Our site's most popular pages;
- The browsers and operating systems most often used by our visitors;
- The sites and search engines that have referred visitors to our site; and
- The domains from which our users visit us.

This analysis does not involve personally identifiable information. It is used only for the purpose of helping us understand and better meet our audience's needs.

Generally, information collected via this web site is for the American Real Estate and Urban Economics Association use only. No identifiable information about visitors to this web site is sold to third parties.

We reserve the right to change this policy at any time without notice. Questions or comments about the American Real Estate and Urban Economics Association privacy policy may be directed to our website administrators at: technical_support@areuea.org.

**REFUND POLICY**

**MEMBERSHIP DUES**

- Refunds due to an error by the AREUEA staff will be processed immediately.
- All other requests for refunds will be granted for the prorated amount of the membership or subscription remaining in the year. Refund request must be received in writing.
- Refunds will normally be sent in the same manner as the original payment (i.e., checks will be issued for payments by check, and credit cards will be credited for payments by credit card).
- Please allow 4-6 weeks for your refund to be processed.

**CONFERENCE REGISTRATION FEES**

- Refunds for conference registration fees for a particular conference will be clearly stated in the conference materials (brochures, web pages, etc.)